



EAS Project

Australia Rate Guide 2026

DHL eCommerce – Excellence. Simply delivered.



RATE GUIDE 2026

Parcel International Direct



Parcel International Direct

Weight up to (kg)	United States Standard (PLT), Per PC	New Zealand Per PC
0.10	\$15.24	\$9.50
0.20	\$15.49	\$9.75
0.30	\$18.00	\$10.73
0.35	\$18.45	\$10.98
0.40	\$18.55	\$11.23
0.45	\$18.81	\$11.48
0.50	\$19.06	\$11.73
0.75	\$23.87	\$13.52
1.00	\$24.69	\$14.63
1.25	\$32.04	\$17.08
1.50	\$32.87	\$19.52
1.75	\$39.70	\$22.07
2.00	\$40.45	\$24.52
2.25	\$49.06	\$32.26
2.50	\$54.57	\$35.17
2.75	\$59.86	\$38.06
3.00	\$62.97	\$40.97
3.25	\$68.06	\$43.87
3.50	\$71.17	\$46.77
3.75	\$76.28	\$49.67
4.00	\$79.38	\$52.57
4.25	\$84.47	\$55.48
4.50	\$87.58	\$58.38
4.75	\$98.08	\$61.28
5.00	\$103.56	\$64.18
> 5.00	\$20.72/kg	\$12.84/kg

Parcel International Direct

Weight up to (kg)	United Kingdom Delivery Duty Paid (DDP), Per PC	Canada Delivery Duty Paid (DDP), Per PC
0.10	\$17.66	\$17.03
0.20	\$17.83	\$17.28
0.30	\$21.56	\$19.86
0.35	\$21.86	\$20.31
0.40	\$22.16	\$21.23
0.45	\$22.45	\$21.48
0.50	\$22.74	\$21.73
0.75	\$29.94	\$29.37
1.00	\$30.51	\$33.56
1.25	\$38.40	\$48.88
1.50	\$38.94	\$50.17
1.75	\$46.89	\$64.44
2.00	\$47.41	\$64.69
2.25	\$52.10	\$83.97
2.50	\$56.63	\$85.39
2.75	\$61.17	\$97.74
3.00	\$65.71	\$99.15
3.25	\$70.24	\$110.86
3.50	\$74.78	\$112.48
3.75	\$79.31	\$126.02
4.00	\$83.86	\$127.43
4.25	\$88.39	\$139.99
4.50	\$92.93	\$141.39
4.75	\$97.47	\$175.55
5.00	\$102.01	\$176.94
> 5.00	\$20.41/kg	\$35.39/kg

Origin: Australia

Prices are AUD, GST zero-rated, applicable for one pickup per day only

RATE GUIDE 2026

Parcel International Direct



Parcel International Direct (PLT) - Europe

Weight up to (kg)	Austria Per PC	Belgium Per PC	Czech Per PC	Denmark Per PC	Finland Per PC	France Per PC	Germany Per PC	Greece Per PC	Hungary Per PC	Ireland Per PC
0.10	\$19.41	\$18.60	\$17.39	\$24.66	\$34.21	\$19.33	\$20.07	\$33.85	\$17.26	\$19.67
0.20	\$21.45	\$20.63	\$19.43	\$26.69	\$36.19	\$19.40	\$20.32	\$35.89	\$19.31	\$21.68
0.30	\$23.48	\$22.67	\$21.46	\$28.72	\$38.19	\$23.79	\$24.03	\$37.92	\$21.37	\$23.69
0.35	\$24.50	\$23.69	\$22.49	\$29.75	\$39.19	\$23.84	\$24.28	\$38.94	\$22.39	\$24.70
0.40	\$25.52	\$24.71	\$23.50	\$30.76	\$40.20	\$23.90	\$24.53	\$39.96	\$23.42	\$25.71
0.45	\$26.53	\$25.73	\$24.53	\$31.78	\$41.20	\$23.94	\$24.78	\$40.98	\$24.44	\$26.71
0.50	\$27.56	\$26.75	\$25.55	\$32.80	\$42.21	\$24.19	\$25.03	\$41.99	\$25.47	\$27.72
0.75	\$32.66	\$31.86	\$30.66	\$37.90	\$47.26	\$33.62	\$32.91	\$47.10	\$30.59	\$32.76
1.00	\$37.77	\$36.97	\$35.76	\$43.01	\$52.32	\$33.88	\$32.98	\$52.19	\$35.72	\$37.81
1.25	\$43.93	\$42.30	\$41.96	\$48.82	\$60.17	\$43.38	\$41.98	\$58.00	\$42.52	\$46.21
1.50	\$49.05	\$47.41	\$47.07	\$53.93	\$65.26	\$43.57	\$44.17	\$63.11	\$47.64	\$51.25
1.75	\$54.16	\$52.53	\$52.19	\$59.04	\$70.35	\$52.86	\$50.98	\$68.22	\$52.76	\$56.30
2.00	\$59.28	\$57.64	\$57.31	\$64.15	\$75.45	\$53.07	\$53.65	\$73.33	\$57.88	\$61.35
2.25	\$65.44	\$64.10	\$63.94	\$69.97	\$81.39	\$64.51	\$68.12	\$79.14	\$64.67	\$70.51
2.50	\$70.57	\$69.22	\$69.05	\$75.08	\$86.48	\$69.48	\$73.79	\$84.25	\$69.78	\$75.56
2.75	\$75.68	\$74.34	\$74.17	\$80.20	\$91.59	\$74.45	\$79.46	\$89.37	\$74.91	\$80.61
3.00	\$80.80	\$79.46	\$79.29	\$85.31	\$96.70	\$79.43	\$85.13	\$94.48	\$80.02	\$85.66
3.25	\$86.98	\$84.79	\$85.48	\$91.13	\$102.64	\$85.36	\$91.55	\$100.30	\$86.81	\$94.05
3.50	\$92.10	\$89.90	\$90.60	\$96.25	\$107.75	\$90.34	\$97.22	\$105.41	\$91.92	\$99.09
3.75	\$97.21	\$95.03	\$95.72	\$101.37	\$112.86	\$95.31	\$102.89	\$110.53	\$97.05	\$104.15
4.00	\$102.33	\$100.14	\$100.84	\$106.49	\$117.98	\$100.29	\$108.56	\$115.65	\$102.16	\$109.19
4.25	\$108.68	\$105.65	\$107.21	\$112.48	\$124.10	\$106.25	\$115.17	\$121.65	\$109.13	\$117.76
4.50	\$113.79	\$110.78	\$112.33	\$117.60	\$129.21	\$111.23	\$120.84	\$126.77	\$114.24	\$122.81
4.75	\$118.92	\$115.89	\$117.45	\$122.72	\$134.33	\$116.20	\$126.52	\$131.88	\$119.36	\$127.86
5.00	\$124.04	\$121.02	\$122.57	\$127.84	\$139.44	\$121.17	\$132.20	\$137.00	\$124.48	\$132.92
> 5.00	\$24.81/kg	\$24.21/kg	\$24.52/kg	\$25.57/kg	\$27.89/kg	\$24.24/kg	\$26.44/kg	\$27.4/kg	\$24.9/kg	\$26.59/kg

Weight up to (kg)	Italy	Netherlands	Poland	Portugal	Spain	Spain Balearics	Portugal Islands	Sweden	Bulgaria, Croatia, Estonia, Latvia, Lithuania, Romania, Slovakia, Slovenia	Luxembourg
	Per PC	Per PC	Per PC	Per PC	Per PC	Per PC	Per PC	Per PC	Per PC	Per PC
0.10	\$19.17	\$20.09	\$15.53	\$21.11	\$20.56	\$26.98	\$53.41	\$21.13	\$28.21	\$17.12
0.20	\$19.24	\$20.34	\$17.57	\$23.15	\$22.58	\$27.23	\$55.54	\$23.16	\$28.46	\$19.16
0.30	\$23.87	\$24.48	\$19.62	\$25.18	\$24.61	\$31.73	\$57.67	\$25.20	\$28.71	\$21.20
0.35	\$23.92	\$24.73	\$20.65	\$26.20	\$25.62	\$31.98	\$58.72	\$26.23	\$28.96	\$22.23
0.40	\$23.96	\$24.98	\$21.67	\$27.22	\$26.65	\$32.23	\$59.79	\$27.24	\$29.21	\$23.24
0.45	\$24.00	\$25.23	\$22.69	\$28.24	\$27.66	\$32.48	\$60.85	\$28.27	\$29.46	\$24.27
0.50	\$24.04	\$25.48	\$23.71	\$29.26	\$28.68	\$32.73	\$61.92	\$29.28	\$29.58	\$25.29
0.75	\$33.31	\$33.32	\$28.83	\$34.36	\$33.78	\$40.97	\$67.23	\$34.39	\$34.70	\$30.40
1.00	\$33.55	\$33.33	\$33.94	\$39.47	\$38.88	\$41.22	\$72.54	\$39.51	\$39.82	\$35.51
1.25	\$42.98	\$42.28	\$40.29	\$46.74	\$45.63	\$50.29	\$79.85	\$46.56	\$45.64	\$41.60
1.50	\$43.21	\$42.36	\$45.41	\$51.86	\$50.74	\$50.54	\$85.16	\$51.67	\$50.75	\$46.72
1.75	\$52.48	\$51.27	\$50.52	\$56.97	\$55.85	\$59.66	\$90.49	\$56.79	\$55.87	\$51.83
2.00	\$52.71	\$53.93	\$55.64	\$62.09	\$60.97	\$59.91	\$95.80	\$61.90	\$60.99	\$56.96
2.25	\$64.16	\$58.97	\$61.59	\$69.36	\$67.74	\$70.37	\$103.11	\$68.95	\$66.81	\$63.05
2.50	\$69.13	\$63.94	\$66.71	\$74.48	\$72.86	\$75.33	\$108.42	\$74.07	\$71.92	\$68.16
2.75	\$74.11	\$68.92	\$71.83	\$79.59	\$77.97	\$80.30	\$113.73	\$79.19	\$77.04	\$73.28
3.00	\$79.09	\$73.89	\$76.94	\$84.71	\$83.09	\$85.27	\$119.04	\$84.30	\$82.16	\$78.40
3.25	\$85.05	\$79.05	\$82.89	\$92.02	\$89.87	\$91.70	\$126.35	\$91.36	\$87.98	\$84.48
3.50	\$90.03	\$84.02	\$88.01	\$97.14	\$94.99	\$96.67	\$131.66	\$96.48	\$93.09	\$89.60
3.75	\$95.00	\$88.99	\$93.13	\$102.25	\$100.10	\$101.65	\$136.98	\$101.59	\$98.22	\$94.72
4.00	\$99.98	\$93.97	\$98.25	\$107.37	\$105.22	\$106.62	\$142.30	\$106.72	\$103.33	\$99.85
4.25	\$106.90	\$99.10	\$104.38	\$114.98	\$112.31	\$113.23	\$149.78	\$113.95	\$109.33	\$106.11
4.50	\$111.88	\$104.08	\$109.50	\$120.10	\$117.43	\$118.20	\$155.11	\$119.08	\$114.45	\$111.23
4.75	\$116.85	\$109.05	\$114.62	\$125.22	\$122.55	\$123.17	\$160.42	\$124.19	\$119.57	\$116.34
5.00	\$121.83	\$114.03	\$119.73	\$130.33	\$127.67	\$128.15	\$165.73	\$129.31	\$124.69	\$121.47
> 5.00	\$24.37/kg	\$22.81/kg	\$23.95/kg	\$26.07/kg	\$25.54/kg	\$25.63/kg	\$33.15/kg	\$25.87/kg	\$24.94/kg	\$24.3/kg

Origin: Australia

Prices are AUD, GST zero-rated, applicable for one pickup per day only

RATE GUIDE 2026

Packet Plus International Standard



Packet Plus International Standard (PPS)

Weight up to (kg)	Singapore Per PC	Zone 2 Per PC	Germany Per PC	United Kingdom Per PC	Zone 3 Per PC	Canada Per PC	USA Per PC	Zone 5 Per PC
0.10	\$12.09	\$14.49	\$17.63	\$17.02	\$18.79	\$11.23	\$15.01	\$18.68
0.20	\$12.32	\$15.86	\$18.09	\$19.18	\$20.69	\$12.50	\$16.61	\$24.04
0.30	\$18.23	\$21.82	\$22.75	\$23.13	\$25.09	\$15.83	\$20.03	\$29.97
0.35	\$19.36	\$22.41	\$23.32	\$23.19	\$27.45	\$17.75	\$21.74	\$30.22
0.40	\$20.28	\$24.26	\$24.33	\$23.24	\$28.11	\$19.72	\$23.45	\$32.94
0.45	\$22.41	\$26.65	\$25.79	\$23.67	\$29.08	\$21.49	\$25.16	\$35.66
0.50	\$24.54	\$29.10	\$27.26	\$23.70	\$29.22	\$23.26	\$26.87	\$38.38
0.75	\$35.18	\$39.39	\$34.61	\$30.00	\$43.73	\$32.12	\$35.42	\$51.97
1.00	\$45.79	\$50.58	\$39.58	\$30.44	\$45.33	\$41.44	\$43.98	\$63.81
1.25	\$56.40	\$60.63	\$45.64	\$38.09	\$58.96	\$49.83	\$52.53	\$78.09
1.50	\$66.99	\$72.05	\$48.66	\$38.34	\$60.14	\$59.35	\$61.09	\$89.09
1.75	\$77.58	\$81.86	\$54.08	\$46.12	\$73.85	\$68.31	\$69.64	\$102.14
2.00	\$88.17	\$93.53	\$60.29	\$46.03	\$74.81	\$77.27	\$78.19	\$109.96
2.25	\$120.29	\$148.97	\$81.35	\$103.92	\$98.28	\$152.07	\$229.44	\$136.95
2.50	\$128.49	\$160.02	\$87.88	\$111.23	\$105.45	\$163.03	\$239.22	\$146.43
2.75	\$136.69	\$171.07	\$94.42	\$118.54	\$112.62	\$173.98	\$249.01	\$155.91
3.00	\$144.90	\$182.13	\$100.95	\$125.85	\$119.79	\$184.94	\$258.81	\$165.39
3.25	\$153.10	\$193.18	\$107.49	\$133.16	\$126.96	\$195.90	\$268.61	\$174.87
3.50	\$161.31	\$204.24	\$114.03	\$140.48	\$134.13	\$206.86	\$278.42	\$184.36
3.75	\$169.52	\$215.30	\$120.56	\$147.79	\$141.30	\$217.83	\$288.23	\$193.85
4.00	\$177.73	\$226.35	\$127.10	\$155.10	\$148.48	\$228.79	\$298.04	\$203.33
4.25	\$185.93	\$237.41	\$133.64	\$162.41	\$155.65	\$239.75	\$307.86	\$212.82
4.50	\$194.14	\$248.47	\$140.18	\$169.73	\$162.83	\$250.71	\$317.68	\$222.31
4.75	\$202.35	\$259.53	\$146.71	\$177.04	\$170.00	\$261.68	\$327.50	\$231.80
5.00	\$210.56	\$270.58	\$153.25	\$184.35	\$177.17	\$272.64	\$337.32	\$241.29
> 5.00	\$42.12/kg	\$54.12/kg	\$30.66/kg	\$36.88/kg	\$35.44/kg	\$54.53/kg	\$67.47/kg	\$48.26/kg

Origin: Australia
Prices are AUD, GST zero-rated, applicable for one pickup per day only

RATE GUIDE 2026

Specifications, General Conditions, Compensation



Packet Plus International Standard (PPS)

Specifications

All Countries/Zones: Maximum Weight: 20kg;

All Countries/Zones: Maximum Dimension "For items weighing up to 2KG": $L + W + H < 90\text{cm}$, Greatest Dimension $< 60\text{cm}$;

All Countries/Zones: Maximum Dimension "For items weighing over 2KG up to 20KG": $L + W + H < 150\text{cm}$, Greatest Dimension $< 105\text{cm}$;

General Conditions

- Items exceeding the maximum dimension "For items weighing up to 2KG" ($L + W + H < 90\text{cm}$, greatest dimension $< 60\text{cm}$) will be charged Oversize Surcharges as outlined in the Fees and Surcharges document. In an event these items exceed the maximum dimension ($L + W + H < 150\text{cm}$, greatest dimension $< 105\text{cm}$), they will be returned to the sender and the cost of returns will be borne by the sender;
- Items sent using the Packet Plus International Standard services must bear a customs declaration (CN22) or (CN23) as applicable;
- Pricing stated in this rate guide does not include signature on delivery;

Compensation

- All claims must be submitted in writing to DHL eCommerce within sixty (60) days from the date that DHL eCommerce accepted the shipment, and must be accompanied by all relevant shipment details and if applicable, supporting photos of damage;
- Postal compensation for loss or damage of item is based on the declared value or up to a maximum of AUD 50.00, whichever is lower and is exclusive of shipping charges.

Parcel International Direct

Specifications

USA: Standard & USA-Expedited: Maximum Declared Value: USD 800.00, Maximum Weight: 11kg, Maximum Dimension: $L \times W \times H = 55\text{cm} \times 45\text{cm} \times 38\text{cm}$; Length + Girth ($2W + 2H$) $< 213\text{cm}$; (Note: Surcharges may apply as outlined in the Fees and Surcharges document)

Canada: DDU & Canada-DDP: Maximum Declared Value: CAD 2500.00, Maximum Weight: 20kg, Maximum Dimension: No side should exceed 75cm, $L + W + H < 200\text{cm}$; (Note: Surcharges may apply as outlined in the Fees and Surcharges document)

United Kingdom: DDU & DDP: Maximum Declared Value: GBP 2500.00; Parcels: Maximum Weight: 15kg, Maximum Dimension: $L < 120\text{cm}$; $L + W + H < 225\text{cm}$; (Note: Surcharges may apply as outlined in the Fees and Surcharges document)

New Zealand: Maximum Declared Value: NZD 1000.00, Maximum Weight: 20kg, Maximum Dimension: $L < 90\text{cm}$; $L + W + H < 150\text{cm}$; For all items exceeding NZD 400.00 declared value, up to maximum allowable declared value of NZD 1,000.00 must have a valid NZ tariff code provided upon lodgement. (Note: Surcharges may apply as outlined in the Fees and Surcharges document)

Europe: Maximum Declared Value: EUR 2500.00, Maximum Weight: 20kg; Maximum Dimension: Box-shaped: $L \times W \times H = 120\text{cm} \times 60\text{cm} \times 60\text{cm}$, Max girth: 360cm, Longest side: 200cm;

Roll-shaped: Max diameter: 60cm, Max Length: 120cm, Max girth: 360cm; Min Size: $L \times W \times H = 11\text{cm} \times 5\text{cm} \times 1\text{cm}$.

General Conditions

Parcel International Direct - USA

- Unless stated otherwise, pricing stated in this rate guide is on a Delivery Duty Paid basis and does not include signature on delivery, delivery to PO Box and to military addresses;
- For shipments exceeding 0.453 kg in actual (dead) weight and one cubic foot ($28,316\text{ cm}^3$) in volume, shipping charges will be calculated based on the greater of the actual weight or the volumetric weight;
- Items with Length + Girth exceeding 213 cm will be returned to the customer at an additional cost to be borne by the customer;
- Harmonised System (HS) code or clear and detailed description of all items is required for Parcel International Direct USA Standard and Expedited.
- DDP solution: Duties and Taxes are applicable for parcels. Sender is liable for the duties, taxes and other related charges.

Parcel International Direct - Canada

- Pricing stated in this rate guide is on a Delivery Duty Paid / Delivery Duty Unpaid basis and does not include signature on delivery, delivery to PO Box and to military addresses;
- Harmonised System (HS) code or clear and detailed description of all items is required for Parcel International Direct Canada;
- DDP solution: Duties and Taxes are applicable for parcels. Sender is liable for the duties, taxes and other related charges.

Parcel International Direct - United Kingdom

- Pricing stated in this rate guide is on a Delivery Duty Paid / Delivery Duty Unpaid basis and does not include signature on delivery, delivery to PO Box and to military addresses;
- Harmonised System (HS) code or clear and detailed description of all items is required for Parcel International Direct United Kingdom.
- DDP solution: Duties and Taxes are applicable for parcels. Sender is liable for the duties, taxes and other related charges.

Parcel International Direct - New Zealand

- Pricing stated in this rate guide is on a Delivery Duty Paid basis and does not include signature on delivery, delivery to PO Box and to military addresses;
- Harmonised System (HS) code or clear and detailed description of all items is required for Parcel International Direct New Zealand.
- DDP solution: Duties and Taxes are applicable for parcels. Sender is liable for the duties, taxes and other related charges.

Parcel International Direct - Europe

- Pricing stated in this rate guide is on a Delivery Duty Paid / Delivery Duty Unpaid basis and does not include signature on delivery, delivery to PO Box and to military addresses;
- Harmonised System (HS) code or clear and detailed description of all items is required for Parcel International Direct Europe;
- Doorstep delivery available to all countries listed on the rate guide except Sweden (up to 20kg per piece), Finland, Denmark, Estonia, Latvia and Lithuania where parcels need to be collected from Parcel Shops.
- DDP solution: Duties and Taxes are applicable for parcels. Sender is liable for the duties, taxes and other related charges.

Compensation

- All claims must be submitted in writing to DHL eCommerce within thirty (30) days from the date that DHL eCommerce accepted the shipment, and must be accompanied by all relevant shipment details and if applicable, supporting photos of damage;
- For shipments with standard compensation for loss or damage of item is based on the declared value or up to a maximum of AUD 100.00, whichever is lower and is exclusive of shipping charges;
- For shipments with SVP compensation for loss or damage of item is based on the declared value or up to a maximum of AUD 300.00, whichever is lower and is exclusive of shipping charges. Customers who have opted for SVP will not be entitled to the standard compensation.

INTERNATIONAL ZONE GUIDE

Packet Plus International Standard

SINGAPORE	ZONE 3 Western Europe	ZONE 5 Rest of the World	ZONE 5 Rest of the World	ZONE 5 Rest of the World
ZONE 2 Asia Pacific	Austria	Brazil	Hungary	Saint Barthélemy
American Samoa	Belgium	British Indian Ocean Territory	Iraq	Saint Helena, Ascension, Tristan da Cunha
Bangladesh	Denmark	Bulgaria	Israel	Saint Kitts and Nevis
Bhutan	Finland	Burkina Faso	Jamaica	Saint Lucia
Brunei Darussalam	France	Burundi	Jordan	Saint Martin (French part)
Cambodia	Greece	Cameroon	Kazakhstan	Saint Pierre and Miquelon
China, People's Republic of	Guernsey	Cape Verde	Kenya	Saint Vincent and the Grenadines
Cocos (Keeling) Islands	Iceland	Cayman Islands	Kosovo	San Marino
Cook Islands	Ireland	Central African Republic	Kuwait	São Tomé and Príncipe
Fiji	Isle of Man	Chad	Kyrgyzstan	Saudi Arabia
French Polynesia	Italy	Chile	Latvia	Senegal
Guam	Jersey	Christmas Island	Lebanon	Serbia, Republic of
Hong Kong	Luxembourg	Colombia	Lesotho	Seychelles
India	Netherlands	Comoros, Dem. Rep. of	Liberia	Sierra Leone
Indonesia	Norway	Congo, Democratic Republic of	Libya	Sint Maarten (Dutch part)
Japan	Portugal	Congo, Rep of the	Liechtenstein	Slovakia
Kiribati	Spain	Costa Rica	Lithuania	Slovenia
Korea, Republic of (South K.)	Sweden	Cote d' Ivoire (Ivory Coast)	Macedonia, Republic of	Somalia
Lao, People's Democratic Rep	Switzerland	Croatia	Madagascar	South Africa, Republic of
Macau	CANADA	Curaçao	Malawi	South Georgia, South Sandwich Islands
Malaysia	USA	Cyprus	Mali	Sudan, South
Maldives	ZONE 5 Rest of the World	Czech Republic	Malta	Suriname
Micronesia	Afghanistan	Djibouti	Marshall Islands	Svalbard and Jan Mayen
Mongolia	Åland Islands	Dominica	Martinique	Swaziland
Myanmar	Albania	Dominican Republic	Mauritania	Tajikistan
Nauru, Republic of	Algeria	Ecuador	Mauritius	Tanzania
Nepal	Andorra	Egypt	Mayotte	Togo
New Caledonia	Angola	El Salvador	Mexico	Tokelau
Niue	Antarctica	Eritrea	Moldova, Republic of	Trinidad and Tobago
Norfolk Island	Antigua and Barbuda	Estonia	Monaco	Tunisia
Northern Mariana Islands	Argentina	Ethiopia	Montenegro	Turkey
Pakistan	Armenia	Falkland Islands	Montserrat	Turkmenistan
Palau, Republic of	Aruba	Faroe Islands	Morocco	Turks and Caicos Islands
Papua New Guinea*	Azerbaijan	French Guiana	Mozambique	Uganda
Philippines, Republic of the	Bahamas	French Southern Territories	Namibia	Ukraine
Samoa	Bahrain	Gabon	Nicaragua	United Arab Emirates *
Solomon Islands	Barbados	Gambia	Niger	United States Minor Outlying Islands
Sri Lanka	Belarus	Georgia	Nigeria	Uruguay
Taiwan	Belize	Ghana	Oman*	Uzbekistan
Thailand	Benin	Gibraltar	Palestine, State of	Vatican City State (Holy See)
Timor-Leste (East Timor)	Bermuda	Greenland	Panama, Republic of	Venezuela
Tonga	Bolivia	Grenada	Paraguay	Virgin Islands (British)
Tuvalu	Bonaire, Sint Eustatius and Saba	Guadeloupe	Peru	Virgin Islands (U.S)
Vanuatu	Bosnia and Herzegovina	Guatemala	Pitcairn	Wallis and Futuna
Vietnam	Botswana	Guinea, Republic of	Poland	Western Sahara
GERMANY	Bouvet Island	Guinea-Bissau	Puerto Rico	Yemen
UNITED KINGDOM		Guyana	Qatar*	Zambia
		Haiti	Réunion	Zimbabwe
		Heard Island, McDonald Islands	Romania	
		Honduras	Russian Federation	
			Rwanda	

*Country accepts PO Box addresses only

Countries currently under UN or DHL network embargo (no shipments accepted): Myanmar, Cuba, North Korea, Iran, Sudan, Syria, Belarus, Bougainville Island (PNG), Chad, Russia, Ukraine (incl. Donetsk, Luhansk, Crimea – postal codes 83000-87000 & 91000-99000), Yemen, Georgia (Abkhazia), Afghanistan, Niger, Palestinian Territories.

For latest information please visit <https://www.dfat.gov.au/international-relations/security/sanctions/sanctions-regimes-currently-implemented-under-australian-sanction-law>

RATE GUIDE 2026

Specifications

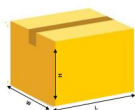


Packet Plus International Standard

Specifications

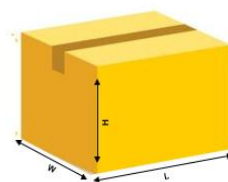
All Countries/Zones: Maximum Weight: 20kg;

All Countries/Zones: Maximum Dimension
For items weighing UPTO 2kg



$L+W+H < 90$
Greatest Dimension $< 60\text{cm}$

All Countries/Zones: Maximum Dimension
For items weighing OVER 2kg UPTO 20kg



$L+W+H < 150\text{cm}$
Greater dimension
 $< 150\text{cm}$

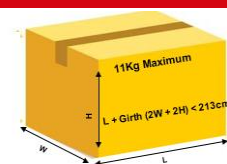
General Conditions

1. Items exceeding the maximum dimension "For Items weighing up to 2KG" ($L + W + H < 90\text{cm}$, greatest dimension $< 60\text{cm}$) will be charged Oversize Surcharges as outlined in the Fees and Surcharges document. In an event these items exceed the maximum dimension ($L + W + H < 150\text{cm}$, greatest dimension $< 105\text{cm}$), they will be returned to the sender and the cost of returns will be borne by the sender;

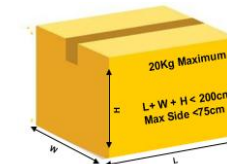
Parcel International Direct

Specifications

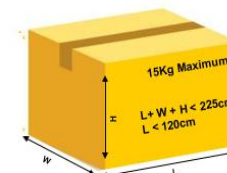
USA: Standard & USA-Expedited: Maximum Declared Value: USD 2499, Maximum Weight: 11kg, Maximum Dimension: $L \times W \times H = 55\text{cm} \times 45\text{cm} \times 38\text{cm}$; Length + Girth ($2W + 2H$) $< 213\text{cm}$; (Note: Surcharges may apply as outlined in the Fees and Surcharges document)



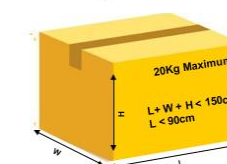
Canada: DDU & Canada-DDP: Maximum Declared Value: CAD 2500.00, Maximum Weight: 20kg, Maximum Dimension: No side should exceed 75cm, $L + W + H < 200\text{cm}$; (Note: Surcharges may apply as outlined in the Fees and Surcharges document)



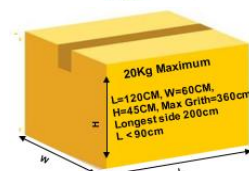
United Kingdom: DDU & DDP: Maximum Declared Value: GBP 2500.00; Parcels: Maximum Weight: 15kg, Maximum Dimension: $L < 120\text{cm}$; $L + W + H < 225\text{cm}$; (Note: Surcharges may apply as outlined in the Fees and Surcharges document)



New Zealand: Maximum Declared Value: NZD 1000.00, Maximum Weight: 20kg, Maximum Dimension: $L < 90\text{cm}$; $L + W + H < 150\text{cm}$; For all items exceeding NZD 400.00 declared value, up to maximum allowable declared value of NZD 1,000.00 must have a valid NZ tariff code provided upon lodgement. (Note: Surcharges may apply as outlined in the Fees and Surcharges document)

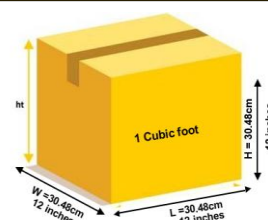


Europe: Maximum Declared Value: EUR 2500.00, Maximum Weight: 20kg; Maximum Dimension: Box-shaped: $L \times W \times H = 120\text{cm} \times 60\text{cm} \times 60\text{cm}$, Max girth: 360cm, Longest side: 200cm; Roll-shaped: Max diameter: 60cm, Max Length: 120cm, Max girth: 360cm; Min Size: $L \times W \times H = 11\text{cm} \times 5\text{cm} \times 1\text{cm}$. (Note: Surcharges may apply as outlined in the Fees and Surcharges document)



When does chargeable weight apply?

Parcel International Direct- USA Shipping charges will be chargeable on higher of dead weight and volumetric weight for items weighing over 0.453kg in dead weight and over one cubic foot (28316 cubic centimetres) in volume;



- 1) Dead weight $> 0.453\text{Kg}$, and
- 2) Volume > 1 Cubic foot ($L \times W \times H = 28,316 \text{ CM}^3$)

ACCEPTANCE OF RATES

All rates are in Australian dollars (AUD) and are effective from 02-Sep-2026 to 31-Dec-2026.

All charges will be charged based on dead weight unless stated otherwise. Pricing in this rate guide is applicable for up to cubic weight to dead weight ratio of VF1.30 :1.00. (Cubic conversion factor of 167 kilograms will be used.)

DHL eCommerce's offer of services will be deemed withdrawn if not accepted by EAS Project on or before 16-Sep-2026.

General Conditions for All Services

1. Pricing in this rate guide is applicable for one standard pickup per day and for pickup in bags only; DHL eCommerce reserves the right to charge the sender; additional fees and charges for pickups other than pickups in bags at a later date;
2. Pricing in this rate guide does not apply to any shipments of standalone lithium batteries and/or batteries contained within or packed with electronic devices, and any prohibited and restricted commodities;
3. Shipments of standalone lithium batteries and/or batteries contained within or packed with electronic devices are subject to prevailing regulations and packaging requirements as set out by the International Air Transport Association (IATA). Senders intending to ship such items are required to acknowledge and ensure compliance with the DHL eCommerce Lithium Battery Guide;
4. In addition to the "Standard DHL Prohibited and Restricted Commodities" list stated on below, the sender is required to check with the respective country's Customs for particular products;
<https://www.dhl.com/content/dam/dhl/local/au/dhl-e-commerce/documents/pdf/au-dhl-e-commerce-toolkit-au-classic.pdf>
5. In the event that the Sender's original choice of service and/or product is no longer applicable or available for any reason, DHL eCommerce reserves the right to select the next best available or appropriate service and/or product, including returns in respect of the Sender's Shipment, and the charges for the service and/or product actually performed and the applicable duties, taxes or other charges shall constitute the charges for the said Shipment will be payable in full by the sender;
6. Pricing in this rate guide does not include return of shipments to sender and does not include return of undeliverable shipments;
7. In the event where DDU shipment(s) are returned after clearance by customs authorities and attempted delivery because of (but not limited to) reasons including invalid address, receiver refusing to pay applicable charges, receiver failed to accept delivery, receiver failed to collect shipment from collection point/post office within given time frame, all applicable duties, taxes and charges will be charged to and payable by the sender of the shipment(s);
8. An accurate pre-alert and electronic manifest must be submitted prior to shipment arrival at DHL eCommerce processing centre;
9. DHL eCommerce reserves the right to review its rates upon seven day's prior notice should there be any significant increase in operational costs or supplier (including airline) rates, for any or all of the destinations or products/services, and revise existing or introduce new additional surcharges and apply them upon one day's prior notice. DHL eCommerce has no obligation to hold rates in this scenario other than as set out in this clause; A new contract is formed in respect of each shipment on the terms and pricing prevailing at that time;
10. All shipments are subjected to customs inspection and clearance;
11. DHL eCommerce reserves the right to bill back to sender at cost for any additional penalty, fees, charges, customs duties and/or other relevant tax imposed; by the destination authorities, such amounts shall be converted at DHL eCommerce's then-prevailing Network Exchange Rate (NER) to AUD;
12. Sender is solely responsible for complete, accurate and valid data submission for the shipments and accepts full responsibility for all consequences associated to their submission including financial responsibilities.
13. Sender is solely responsible for selecting and submitting shipments under the correct product and service code and correct incoterms, understanding and accepting that duties, taxes and other related charges payable by sender will depend on these selections, particularly incoterms provided by the sender. Additionally, the sender must provide valid, accurate, complete, relevant and applicable tax identification numbers including and not limited to IOSS, EORI and VAT.
14. Sender accepts that duties, taxes and any other charges will apply based on the declared value submitted by the sender. However, DHL eCommerce, its partners and relevant customs authorities reserve the right to assess sender's declared value and charge duties, taxes any other charges based on assessed declared value. Additionally, it is recommended that sender submits the declared value in destination country's currency. In case declared value is not submitted by sender in destination country's currency, DHL eCommerce, its partners and relevant customs authorities reserve the right to convert the declared value based on any exchange rate.
15. If several items are consolidated into one shipment, the value of the whole shipment will be assessed for duty, and multiple shipments sent on the same day to the same consignee may also be assessed for duty, if the declared value per consignee for the multiple shipments together exceeds the maximum de minimis value, then transit times will be affected and duties, taxes and other charges may apply and will have to be borne by the sender;
16. Undeliverable items under any circumstances beyond DHL eCommerce's control will be disposed off by the delivery service provider unless a local destination alternative address can be provided. All costs related to undeliverable shipments, redelivery, disposal and destruction of shipments are payable by the sender of shipments.

Pickup Fee

Pickup Fee AUD \$20 (Excluding GST) is applicable for pick up of less than 20 kilograms per pickup for every pickup booking and event per below post codes:

1430-2234, 2500, 2516-2522, 2555-2560, 2564-2567, 2570, 2745-2786
0200-0221, 2600-2620, 2900-2914
3000-3062, 3065-3088, 3101-3109, 3116-3138, 3140-3155, 3161-3207
2481, 2483, 2485-2487, 4000-4022, 4029-4036, 4051-4123, 4205, 4209, 4212, 4214-4227,
4229-4230, 4300-4305, 4305, 4511, 4551, 4556-4558, 4564, 4572-4573, 4575, 5000-5127, 5131-5950

Notes

Pickup fee is exclusive of GST. GST will be applicable in addition to the fees stated above;
Pickup fee as stated above will be charged per pick up if the dead weight of consolidated parcels is less than 20 kilograms;
Pickup fee will be charged based on the post code from which the shipment is picked up.

I have read and understood DHL eCommerce General Terms & Conditions <https://www.dhl.com/au-en/home/e-commerce/business-help-center/terms-and-conditions.html> and have accepted the Rates, Commercial Terms and General Conditions as set out in this Rate Guide and have accepted the additional Fees and Surcharges communicated to you by DHL eCommerce.

Accepted by: _____

Signature: _____

Legal Entity Name: _____

ABN: _____

Date: _____